

Claim Form - Living Benefit/Critical Illness Benefit

生活保障 / 危疾保障賠償申請書

Claim Type 賠償類別 Basic Benefits/Major Illnesses Benefits/Early Stage Illness Benefits _____
 Optional Benefits/Early Stage and Special Illnesses Benefits _____

<input type="checkbox"/> New claim 首次索償	<input type="checkbox"/> Pending claim 待決索償	<input type="checkbox"/> Review/appeal 重批/覆核
Please provide claim no. for reference 請提供賠償編號以作參考		

Part I (To Be Completed by Claimant/Insured) 甲部 (由索償人 / 受保人填寫)

A. Insured's Particulars 受保人資料						
Policy no. 保單編號	Insured's name 受保人姓名	HKID card/passport no. 香港身份證 / 護照號碼	Date of birth 出生日期 DD日MM月YYYY年 / /	Sex 性別	Age 年齡	Tel. no. 電話號碼
Present occupation 現時職業	Duties 工作範圍	Employer's name, address & tel. no. 僱主名稱、地址及電話號碼				

B. Nature Of Major Illness/Injury And Related Details 疾病 / 受傷性質及情況

1. Due to illness 因病導致	
a. Details of first consultation for the illness 初診詳情	Date of first consultation 初診日期 (/ /) DD日 MM月 YYYY年 Doctor's name 醫生姓名 _____ Address of the doctor 醫生地址 _____ Details 詳細情形 _____
b. Describe the symptom & abnormalities from date of onset. 請描述首次不適及病徵	
c. Since when had the symptom first appeared? 受保人何時出現上述徵狀?	(/ /) DD日 MM月 YYYY年
d. Has the insured been treated by other doctor(s) for similar or related illness in the past? 受保人否因類同或有關病症而求診於其他醫生?	<input type="checkbox"/> Yes, please state 如有, 請詳述 <input type="checkbox"/> No 沒有 Date of first consultation 初診日期 (/ /) DD日 MM月 YYYY年 Doctor's name 醫生姓名 _____ Address of the doctor 醫生地址 _____ Details 詳細情形 _____

As part of our endeavour to keep our records updated and to maintain high quality of service, we sincerely invite you to provide us your email address. Please visit our website <https://eservice.chubbliife.com.hk> to update your email address.

為使能為閣下提供更完善的服務及本公司可不時更新客戶個人資料, 本公司現誠邀閣下使用本公司網上服務 <https://eservice.chubbliife.com.hk>, 更新閣下的電郵地址。

2. Due to Accident 因意外導致

a. When (date and time) did the accident occur? 意外在何時（日期及時間）發生？	(/ /) DD日 MM月 YYYY年	(:) HR時 MIN分	<input type="checkbox"/> AM 上午 <input type="checkbox"/> PM 下午
b. Where did the accident occur? 意外在何地發生？			
c. How did the accident occur? (Please describe in details) 意外如何發生？（請描述詳情）			
d. Which part of the body injured and type of injury? 受傷部位及傷勢？			

C. Hospitalization Particulars 住院詳情

Please give details of any treatment and hospitalization in connection with this illness 就有關疾病的治療及住院情況

Date 日期 (DD日MM月YYYY年)	Name of hospital 醫院名稱	Diagnosis 診斷	Treatment 治療性質
/ /			
/ /			
/ /			
/ /			

D. Other Particulars 其他資料

1. Have any of your immediate family members suffered from a similar or related illness? Yes 有 No 沒有
If yes, please state. 您的直系親屬中，有否患有有關疾病？如‘有’，請詳述。

Relationship 關係	Nature of illness 疾病性質	Date when illness first diagnosed 首次診斷疾病日期 (/ /) DD日 MM月 YYYY年

2. Do you smoke cigarettes? If ‘yes’, please state quantity, type and duration of smoking. Yes 有 No 沒有
您有否吸煙？如‘有’，請填寫數量，種類及吸煙多久。

Quantity 數量	Type 種類	Duration 時間

E. Other Insurance Coverage 其他保險資料

Does the Insured have any other insurance policy covering this case? 受保人會否就是次索償獲得其他保險賠償？ Yes 有 No 沒有
If “Yes”, please complete below particulars. 若有，請詳細填寫以下資料。

Name of insurer 投保公司	Policy no. 保單號碼	Benefit type 保障類別	Benefit amount 保障金額

F. Payment Currency 賠款貨幣

Please issue the following currency for the claim payment 請以下貨幣支付賠償金

- HK dollar 港幣 Policy currency 保單貨幣

G. Payment Instruction 賠款方式

- Cheque 支票
 Bank Draft 本票 (drawn in Mainland China 於中國內地兌現)
 Telegraphic Transfer (TT) 電匯

Remarks 備註：

- 1) For TT payment, please provide the SWIFT code, bank name, bank address and bank account number.
若選擇電匯，請提供銀行代號、銀行名稱、銀行地址及戶口號碼。
- 2) Bank charges may be incurred by client for clearing the bank draft and TT. Policyowner is recommended to check with the bank before applying this instruction.
銀行或會向閣下徵收兌現本票或電匯的相關手續費。建議保單持有人於遞交指示前向銀行查詢。
- 3) If no option is selected or unclear information, the claim payment will be settled by cheque.
如沒有選擇或資料不清，賠償金額將以支票發出。

H. Agent's/Intermediary's Statement 保險代理聲明

I/We have verified the original HKID card/passport/residential address proof of the policyowner and confirmed the identity details in the HKID card/passport to be matched with the identity of the policyowner in this claim form. I/We will provide the required information and copies of the relevant documents to Chubb Life Insurance Company Ltd. without delay. 本人 / 吾等已核對保單持有人的香港身份證 / 護照 / 居住地址證明之正本，並確認香港身份證 / 護照之身份資料與此賠償申請書上保單持有人的資料一致。本人 / 吾等將會儘快遞交有關文件之副本予安達人壽保險有限公司。

Agent's/intermediary's name 保險代理 / 中介人姓名

Agent's/intermediary's code 保險代理 / 中介人代號

Agency 組別

Agent's/intermediary's signature 保險代理 / 中介人簽署

Sign date 簽署日期

I. Declaration 聲明

PERSONAL INFORMATION COLLECTION STATEMENT AND CONSENT I/WE UNDERSTAND AND CONSENT THAT, by signing the claim form, any personal data collected or held by Chubb Life Insurance Company Ltd. (the "Company") is provided and may be used, processed, stored, disclosed, transferred by the Company to the companies within the group of which the Company is a subsidiary (the "Group Companies"), its authorized agents, reinsurers, claims investigators, loss adjudicators, medical advisors, recovery agents, insurance industry associations and federations, credit reference bureaus, government or judicial or regulatory bodies or any person to whom the Company is under legal and/or regulatory obligation to make disclosure, and the Company's appointed third party agents, contractors and advisors, in each case whether within or outside of Hong Kong to (i) process and evaluate claims and any future insurance application I/we may make; (ii) provide all services related to this claim, administer and process policy, medical and underwriting checks, payment instructions, premiums collection, data matching, and communicate with me/us for such purposes; (iii) enable the industry associations, the federations, the government or regulatory bodies to carry out the functions and requirements that may be assigned to them from time to time and are reasonably required in their interest and that of the insurance industry; and (iv) provide payment, data processing, administration, communications, computer, security and other services (including medical services, emergency assistance services, mailing and IT services) in connection with the operation of the Company and the provision of services to me/us. Moreover, the Company is hereby authorized to obtain access to and/or to verify any of my/our data with the information collected by the insurance industry associations, the federations, the government and regulatory bodies and medical personnel or organizations. I/We am/ are obliged to supply the information required from me/us under the claim form which is a condition precedent for me/us to apply the claim. Failure to supply the required information may result in the Company being unable to process the claim. I/We understand that I/We have the right to obtain access to and to request correction of any personal data held by the Company or be given reasons for any refusal of access or correction. I/We also understand that a reasonable fee may be charged by the Company for processing of any access. Any questions regarding personal data, access to or correction of personal data should be made in writing and forwarded to The Data Protection Officer of Chubb Life Insurance Company Ltd. at 33/F, Chubb Tower, Windsor House, 311 Gloucester Road, Causeway Bay, Hong Kong. **個人資料收集聲明及授權**就簽署此賠償申請書，本人/吾等明白及同意安達人壽保險有限公司（「貴公司」）可以使用、處理、儲存、透露、轉移任何貴公司所收集或持有之任何本人/吾等的個人資料與貴公司隸屬同一集團附屬公司之其他公司（「集團公司」）、其獲授權的代理人、再保險公司、理賠調查員、處理索賠個案的理賠師、醫療顧問、索償代理、保險行業協會及聯會、信貸資料服務公司、政府或司法或監管機構或對貴公司具有法律及/或監管責任而須予以披露的任何人士，及貴公司指定的第三方代理、承包商及顧問，不論屬本地或海外，以(i)處理及審批索償及本人/吾等將來提交之保險申請；(ii)提供所有關於此賠償申請之服務，管理及處理保單、醫療和核保檢查、付款指示、保費收取、資料核對，及因此等用途與本人/吾等聯絡；(iii)令保險行業協會及聯會、政府或監管機構執行其經不時修定及為合理要求以維護其及保險行業利益的功能及規定；及(iv)提供因貴公司營運及給予本人/吾等服務之相關付款、數據處理、行政、通訊、電腦、保安及其它服務（包括醫療服務、緊急救援服務、郵寄服務及資料科技服務）。此外，貴公司獲授權向保險行業協會及聯會、政府及監管機構、及醫務人員或機構取閱及/或核實任何該等機構向本人/吾等收集之資料。本人/吾等有責任提供此賠償申請書上之所需資料，以作為申請賠償之先決條件。如未能提供所需的資料，可能會導致貴公司無法處理本賠償申請。本人/吾等明白本人/吾等有權取閱及要求更正任何貴公司持有之有關本人/吾等的任何個人資料，或被給予拒絕查閱或更正的理由。本人/吾等亦明白貴公司可能會收取任何查閱資料的要求之合理費用。如欲查詢有關個人資料事宜，查閱或更正個人資料必須以書面形式向貴公司的資料保護主任提出，並送交至香港銅鑼灣告士打道三一一號皇室大廈安達人壽大樓三十三樓。

J. Authorization 授權

I hereby irrevocably authorize or authorize on behalf of the Insured (if different) (i) any employer, doctor, hospital, clinic, insurance company, government office or any organizations or persons who have any records, knowledge or information (whether medical or otherwise) of me or the Insured (if different) to disclose, release or transfer to Chubb Life Insurance Company Ltd. "the Company" or its representative such information pertinent to this claim; (ii) the Company or any of its appointed medical/para-medical examiners or laboratories to perform the necessary medical assessment and tests to evaluate my or the Insured (if different) health status in relation to this claim. This authorization shall bind my and the Insured's successors and assignees and remain valid notwithstanding my or the Insured's death or incapacity in so far as legally possible. A photocopy of this Authorization shall be valid as the original. 本人或受保人授權（如有不同）(i)任何僱主、醫生、醫院、診所、保險公司、政府部門，或其他機構及人士，如具有本人/受保人（如不同）的任何紀錄、知識或資料，可將該等資料向貴公司或貴公司代表透露、發放或移交，用以作為該份索償申請的參考；(ii)貴公司或貴公司委任的醫療/輔助醫療檢查員或檢驗所，就有關索償的申請，進行醫療評估或測驗，以檢定本人/受保人（如有不同）的健康狀況。該授權書對本人/受保人的繼承人及承讓人均有約束力，即使在本人/受保人（如有不同）死亡或喪失行為能力後仍然有效。該授權書的影印本具有與正本同等的效力。

I/We agree to the Company may deduct any outstanding levy from the policy payment amount. 本人/吾等同意貴公司或會從保單的給付金額中扣除任何逾期的保費徵費。

Agent's/intermediary's code 保險代理/中介人號碼	Signature of insured 受保人簽署	Signature of policyowner (if other than insured) 保單持有人簽署（如並非受保人）
Signature of witness/agent/intermediary 見證人 / 保險代理 / 中介人簽署	Date 日期	Date 日期
	Full name of insured 受保人姓名	Full name of policyowner* 保單持有人姓名*
Name of witness/agent/intermediary in full 見證人 / 保險代理 / 中介人姓名	HKID card/passport no. of insured 受保人香港身份證 / 護照號碼	HKID card/passport/BR no. of policyowner* 保單持有人香港身份證 / 護照 / 商業登記號碼*
	Date of birth of insured 受保人出生日期	Date of birth of policyowner* 保單持有人出生日期*
Date 日期	Nationality of insured 受保人國籍	Nationality of policyowner* 保單持有人國籍*

* In compliance with the Anti-Money Laundering and Counter-Terrorist Financing (Financial Institutions) Ordinance and the Guideline on Anti-Money Laundering and Counter-Terrorist Financing which is issued by the Office of the Commissioner of Insurance as amended from time to time, Chubb Life Insurance Company Ltd. is required to collect the identity information for the above items with asterisk (*) and verify the identity of the Policyowner. Your agent/intermediary, therefore, is needed to verify the original identification documents and collect the copies of the relevant and other documents as deemed necessary of the Policyowner.

* 根據打擊洗錢及恐怖分子資金籌集（金融機構）條例及保險業監理處所發出及不時修訂之「打擊洗錢及恐怖分子資金籌集指引」，安達人壽保險有限公司必須收取以上註有星號（*）項目之保單持有人身份資料並核實保單持有人之身份。閣下之保險代理/中介人必須核實保單持有人之正本身份證明文件，並收取有關及其他所須文件之副本。

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